

**KENTUCKY DENTAL TAC MEETING MINUTES**  
**James Thompson Conference Room**  
**275 East Main Street**  
**Frankfort, Kentucky**

**November 16, 2016**  
**8:00 a.m. EST.**

The meeting of the Dental Technical Advisory Committee (TAC) was called to order by Dr. Garth Bobrowski, Chair.

The TAC members in attendance: Dr. Garth Bobrowski, Dr. Susie Riley, Dr. John Gray, Dr. Matt Johnson and Dr. Heather Wise.

Medicaid staff in attendance: Dr. Ken Rich, Stephanie Bates, and Jessica Jackson.

The Managed Care Organization (MCO) representatives in attendance were: Dr. Jerry Caudill, Ms. Nicole Allen, Ms. Andrienne Bennett and Ms. Jenna Drek with Avesis; Jean O'Brien and Cathy LaPointe with Anthem Kentucky; Candace Owens and Ms. Martha Campbell with Humana-CareSource; Ms. Amy Sinthavong with Passport; Ms. Laura Crowder with Aetna Better Health; Mr. Stuart Owen with WellCare; Dr. Katherine King, Ms. Ada Carlile, Ms. Rebekah Mathews and Ms. Danielle Angel with DentaQuest.

Also in attendance: Mr. Ronnie Coleman, Kool Smiles; Rick Whitehouse, Kentucky Dental Association; Dr. Julie McKee, State Dental Director.

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**APPROVAL OF MINUTES:** A motion was made by Dr. Gray and seconded by Dr. Riley to approve the meeting minutes of August 24, 2016. The minutes were unanimously approved.

**CONSENT CALENDAR:** A motion was made by Dr. Gray and seconded by Dr. Johnson to approve the MCO reports by consent. Dr. Bobrowski asked the MCOs to work on furnishing the reports to DMS two weeks in advance of the TAC meetings.

**MCO'S REPORTS AND QUESTIONS:** Dr. Bobrowski asked Passport about page 7 of their report concerning total treating providers. The MCO stated that there was a typographical error and it should reflect 96% of treating providers instead of 192%. Dr. Bobrowski asked WellCare about navigating their website to find certain grids and Ms. Allen stated she would assist him with this after the meeting.

**KY MEDICAID FFS REPORT AND QUESTIONS:** Dr. Bobrowski stated he has been receiving questions from providers concerning the policy that fee-for-service patients can be seen once per month. Dr. Rich stated that the new regulation allows for twelve times a year.

**OLD BUSINESS:**

**I. Waiver Update:** Ms. Jackson stated that the Waiver is still being reviewed by CMS.

**II. Other:**

- (1) Dr. Bobrowski stated he has been receiving phone calls about what it means to be an active provider. Ms. Bates stated that DMS is working on contract language that will clarify this, and Dr. Rich suggested that the TAC could recommend different dollar amounts that would be reflective of an active provider.
- (2) Dr. Bobrowski spoke about receiving provider phone calls concerning Humana not paying claims timely. Ms. Allen noted that these could be claims prior to 1/1/2016 that involved an older system, and that the reports processed by Avesis after 1/1/2016 are meeting or exceeding the turnaround time. Ms. Owens with Humana will escalate her follow-up with Dr. Riley concerning problems she has been experiencing with timely claims.
- (3) Dr. Bobrowski spoke about major problems with the oral surgery network and the lack of availability. Dr. Gray noted that east of I-75, three oral surgery offices have closed in the last eighteen months and that this has reached a crisis level. He spoke of the complexity of this patient population and the time that is required to treat these patients.
- (4) A motion was made by Dr. Gray and seconded by Dr. Riley to add dental code D9248 to the covered procedures for adults who are compromised oral surgery patients. Dr. Gray noted that this

would be a cost-savings because it would be reimbursed at a lesser figure than IV sedation and it would eliminate having to send these patients to the hospital. The motion passed unanimously.

(5) Dr. Bobrowski noted provider complaints concerning root planning and getting it preauthorized. Dr. Caudill stated that providers should reach out to field staff or to him directly if this is not addressed within the 48-hour turnaround time.

**NEW BUSINESS:**

**A. MCO ISSUES/CONCERNS:**

- I. Endodontic age restriction w/ 20-21-year-old patients:** Dr. Bobrowski spoke about reimbursement problems when treating patients who turn 21 during their treatment process and Dr. Caudill told him to send in appeals for these situations.
- II. Cleanings age restrictions w/20-21 year-old patients:** Ms. Bennett with Avesis stated that a provider is supposed to look back at when the last service was performed and count forward the number of months for the benefit. Ms. Allen noted that WellCare and Aetna cover cleanings for a 21-year-old once a year and Passport, Anthem and Humana are twice a year.
- III. Other:** (1) Dr. Bobrowski asked if a provider is required to see a Medicaid patient if the patient has an outstanding balance with the provider's office before receiving a medical card. Dr. Caudill stated a provider can dismiss a patient of record but the provider would need to give a 30-day notice and be available for emergency treatment during the time the patient is seeking another provider.  
(2) Dr. Bobrowski asked that if fluoride is applied at a medical office, does the money come from the dental budget or the medical budget, and Dr. Caudill stated it is paid out of the medical side but he asked for examples and stated he would research it. Also, Dr. Caudill stated that in the near future, he will be submitting to the TAC a final draft of guidelines for mobile and portable dental units for their consideration and approval.

**B. SILVER DIAMINE FLUORIDE:** Dr. Rich highlighted some bullet points in a PowerPoint presentation that was provided to the TAC. After some discussion a motion was made by Dr. Wise and seconded by Dr. Johnson that silver diamine fluoride be added to the Medicaid fee schedule. The motion passed unanimously. Dr. McKee asked the TAC for feedback on whether it would be appropriate for public health hygienists to perform the service, and Dr. Bobrowski stated this topic will be added to the agenda for the next TAC meeting.

**C. OTHER:** Dr. Gray asked if information can be disseminated to providers concerning translator services, and Ms. Allen with Avesis will follow up on this.

**PUBLIC COMMENTS:** Mr. Coleman of Kool Smiles asked about the online Medicaid application process, and Ms. Bates stated that the online provider portal is in testing at this time. Ms. Jackson stated that she has requested a DMS representative who deals with these applications to attend the next TAC meeting to answer questions concerning the application process.

Mr. Coleman asked for clarification on the stainless steel crown criteria. Dr. Caudill noted that for a second primary molar, the MCO looks for medial and distal decay or circumferential decay or heavy decalcification around the tooth that could be shown on a photograph.

**DENTISTS' COMMENTS:** There were no further comments.

The meeting was adjourned. The next two meeting dates are January 25, 2017 and April 26, 2017.

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(Minutes were taped and transcribed by Terri Pelosi, Court Reporter, this the 13<sup>th</sup> day of December, 2016.)